

2013 Annual Report



Dear Reader,

I am pleased to present to you the 2013 Annual Report for Volunteers of America Oregon. This has been an exciting and productive year as we face many changes and new challenges. As a dynamic organization that embraces innovation and creativity, we positioned ourselves to take advantage of opportunities offered in the changing landscape of social services. We are leading the way in developing the service infrastructure that enables us to implement transformations in health care, early childhood learning, and corrections.

Our organization embraced changes in the health care system to partner with primary care providers, offering comprehensive, integrated primary and behavioral health care to our substance abuse treatment program participants. We received grant funding to partner with Multnomah County's Rockwood Health clinic, siting an addictions counselor at the clinic to facilitate screenings and treatment for patients presenting with both physical health issues and addictions.

A second area in which Volunteers of America Oregon is at the front line of innovation is in early childhood learning. The state of Oregon is prioritizing the development of kindergarten readiness by integrating local community organizations into early learning hubs. Its goal is to ensure that the highest risk children—children of color, children living in

communities with high poverty rates, children at risk of abuse, and English Language Learners—will be successful in school. Volunteers of America Oregon's Family Relief Nursery and Youth Prevention Services serve these children. These programs are coordinating curriculum and programming to implement a wide array of early learning opportunities to enable children to enter school ready to succeed.

Finally, Volunteers of America Oregon is at the forefront of innovation in the field of corrections. Our diversion programs provide addiction treatment, resolving criminal behavior by addressing the substance abuse at its cause. Our prisoner re-entry programs are nationally recognized for their early intervention with men and women pre-release, securing the commitment, trust, and relationships that make counseling, programming, and treatment successful post-release. A key innovation is found in our Community Partners Reinvestment Program (CPR). It received two significant grants: a federal SAMHSA Offender Re-Entry Grant and Second Chance Act, Bureau of Justice funding for Mentoring. These grants were awarded in recognition of CPR's success in lowering recidivism among 18–25 year olds, who are at greatest risk of reincarceration; but also in recognition of a critical program component: mentoring. CPR understands that while its services are successful, without culturally-specific mentors to listen to, spend time with, and engage

the young men, there is less likelihood that these men will actively participate in those services.



This work is possible only through the generous support of our community. We are fortunate to have an active and engaged Board of Directors that contributes their time, financial support, and wise counsel, a talented and dedicated staff, and a community that recognizes the importance and value of our work. Thank you, our reader and supporter, for all that you have done to help Volunteers of America Oregon provide hope and help to people in our community every day.

Sincerely,

Kay D. Toran, President and CEO

Recognition

- Northwest Natural recognized our Home Free Domestic Violence program's innovation and efficacy with full sponsorship of its spring fundraising event.
- Amy Paterson, founder of My Little Waiting Room,[®] was awarded the National Points of Light Volunteer Service Award.
- Our Re-Entry Enhancement Coordination Program was highlighted at the Innovations in Criminal Justice Summit, held by the Association of Prosecuting Attorneys, in partnership with the Bureau of Justice Association and Center for Court Innovation.

Innovation

- Volunteers of America Oregon has partnered with Multnomah County Rockwood Health Clinic to advance health care by integrating primary health care and addictions treatment. This is the first County partnership to integrate this care.

Systemic Change

- Our Community Partners Reinvestment Program was awarded major federal funding for groundbreaking work in corrections reform.
- Our Children and Family programs are leading state efforts to transform early childhood learning opportunities for those children at greatest risk for abuse and neglect.

Evaluation

- Volunteers of America Oregon programs and services are evaluated by local, state, and national organizations. Portland State University evaluates the Family Relief Nursery. In its most recent evaluation, findings showed a 68% decrease in victimization rates and 91% decline in out of home placements.
- The US Department Of Health and Human Services Center for Substance Abuse Treatment's third party evaluation of our Day Treatment Services found a 45% decrease in re-arrest rates. After a one-year follow-up, significant improvement was reported for employment, school enrollment, friends and family, leisure activities, dissociation from past partners in criminal activities, and decision making abilities.

¡Adelante!: Alcohol, Drug, and Gambling Prevention and Treatment for Latino Youth



The battle to overcome drug, alcohol, or gambling addiction is a long and difficult one, especially if your treatment provider does not speak your language or understand your culture.

In 2008, Volunteers of America Oregon recognized that cultural divides are a significant obstacle to recovery for Latinos struggling with addictions and designed a program to provide culturally-specific services for Latino families. Understanding and respecting the cultural differences inherent in the Latino community, our providers have the tools necessary to help their patients achieve a successful and addiction-free future.

¡Adelante! Program Manager, Miguel Tellez explains how the program differs from standard treatment programs and why success rates for culturally-specific services are much higher. Tellez described the standard treatment model, which begins with intake: patients fill out forms and are then passed to a clinician who talks with the patient to determine the level of care needed. The standard intake immediately distances Latinos for several reasons—all of

which are cultural and surmountable when handled correctly. Most critically, the standard model focuses on the individual.

Family is central in Latino cultures and is critical in recovery; Latino patients frequently consult family members about their care and ask them to accompany them to appointments.

Respect must be shown to the patient and their family. If the patient or the family feels respect has not been shown, treatment may end. Relationships are expected to be warm, friendly, and personal. The provider is expected to personally greet the patient and ask about his/her well-being and the well-being of the family.

In addition, it is critical that the patient-provider relationship is one of mutual trust. Trust ensures Latino patients value the time spent with the provider and that the provider has their best interest at heart.

Providers must also recognize spirit. The Latino culture does not separate physical and mental health

care as is typical in mainstream medicine. Latinos have a much more synergistic view—a continuum of body, mind, and spirit that often includes a strong religious component.

Finally, it is increasingly recognized that treatment groups encouraged by many programs do not work for Latinos, who may find it difficult to participate fully among others not from their cultural background.

Beyond these differences, there are other cultural norms that can pose barriers to treatment if not addressed: immigration (family dislocation, fragmentation, inter-generational conflicts); Latino views of male and female roles in society; and cultural taboos against expressing negative feelings.

Success rates for ¡Adelante! have been remarkable. In a follow-up of program graduates, seventy-one percent of those enrolled in the program from July 2012–September 2013 have significantly improved their behavior: were no longer using drugs or alcohol and were succeeding in school. As one program participant told Tellez, “I learned to be proud of my family and myself and to take advantage of my opportunities while I’m in school and single with no kids. I know that my mom works very hard for our family and for us to have a good life, and I need to respect her more.” In response, the participant’s mother said, “my son has changed because of the program and he is now more responsible and humble. He is honest about where he is going and has left behind old friends who had a negative influence on him. He now has a couple of genuine friends. He is accepting of the work I ask of him to regain the trust I lost when he got in trouble at school using drugs. He even pays me nice compliments!” ¡Adelante! is helping families make positive changes and build a successful future.



75

youth and families
served in 2013

71%

significantly
improved: overcoming
substance abuse and
succeeding in school.

100% of program
youth agree:

“Knowledge of my
culture will help me
be a positive Latino
for my family and
community.”

Fall Prevention Enhances Lives at Adult Day Centers



Volunteers of America Oregon's Marie Smith (MSC) and Lambert House Adult Day Center (ADC) programs support seniors and adults with cognitive impairment and other disabilities. Participants enroll at all ages: the current range spans from thirty-two to one hundred years. Their main focus is promoting seniors' sense of purpose; maintaining or improving physical, emotional, and cognitive health; providing respite for caregivers; and offering seniors the opportunity to be active and social, through art, horticultural, and music therapies.

A fall is one of the most critical issues the ADC's have identified as threatening the health and well being of senior participants. Once a fall occurs, one's trajectory can include ER visits, hospitalization, hip replacements, loss of mobility and isolation, and even death. ADCs are committed to preventing falls among seniors. To this end, as part of a national study funded by the Centers for Disease Control (CDC), ADC nurse Lucy Liu identified the most effective, life enhancing therapy

and recommended that MSC introduce Tai chi. This ancient form of Chinese martial art uses fluid movements that promote balance, flexibility, and cardiovascular fitness, and reduce the risk of falls in elderly practitioners.

CDC provided free training to four ADC staff, one of whom is Ben Puggarana. Ben is a Tai chi master, and began teaching Tai chi to ADC program participants. Vista is one of Ben's students. Vista's stroke left the 54 year old in a wheel chair, largely immobile and needing frequent assistance. At high risk for internal bleeding, every fall necessitated a trip to the emergency room. Because he was falling nearly every day, he lost his adult foster care placement and moved to a nursing home. Confined to his chair and in a nursing home, Vista was isolated and his health deteriorated. When his father died, he wanted to use a small sum of money left him to purchase a motorized wheel chair. Instead, he made the decision to increase his visits to the ADC. Program Director Alison Bookman-Skidmore encour-

aged him to start Tai chi and participate in a home based physical therapy program. He gained strength and balance, and he set a new goal: to attend his son's graduation and walk with him to get his diploma. This past spring, Vista went to the graduation and walked with his son. His improved health coupled with his drastic reduction in falls make him eligible for less restrictive community placement.

Eleanor is 96 years old. Her goal is to live to be 103, like her uncle. Given her advanced age, her body has lost conditioning and muscle strength. Tai chi has given her strength, mobility, and crucially for both Vista and Eleanor, independence.

Fall prevention strategies reduce ER visits and the fractures, bruising, head injuries, and anxiety that accompany a fall. Fewer falls also enable ADC staff to spend more time on activities that enhance health and wellness rather than those that highlight participants' limitations. These strategies also benefit family caregivers and paid caregivers. Once partnered with an ADC, each caregiver is supported on this journey of navigating the complexities of a path afflicted with chronic or debilitating illness.



148

people served in 2013

86%

are at or below the federal poverty level

85%

have cognitive deficit or dementia

67%

have a mobility impairment

Choosing Recovery at the Men's and Women's Residential Centers



“When clients walk in, our goal is to reframe their world view completely,” says Greg Stone, director of the Volunteers of America Oregon Men’s Residential Center (MRC). Stone meets with each client to show him that the staff and volunteers are committed to fostering an atmosphere of care and hospitality. MRC clients, on probation or parole from prison, learn that the MRC isn’t just another institution: it’s a supportive community.

Unlike standard 30 to 90-day treatment centers, the MRC offers an intensive six-month residential program. Clients have a stable living situation and can meet with people in the recovery community. Along with Narcotics Anonymous and Alcoholics Anonymous meetings, staff at the MRC organize drug-free recreational outings. By participating in positive clean and sober activities, MRC residents learn to adjust their own behavior. “Our goal is to inspire and motivate them to choose recovery,” Stone says.

MRC clients participate in 41 hours of treatment per week and have a full schedule of classes. Classes move beyond the ordinary scope of addiction treatment, with topics ranging from anger management

to parenting skills, helping clients learn practical tools for living a clean and sober lifestyle.

Several MRC staff are former clients. James, an addictions counselor at the MRC, said, “coming here and seeing the family-type organization this is, and how the staff is compassionate, empathetic, and kind...that was like coming home.”

Theresa Willett, director of our Women’s Residential Center (WRC), created a similar model of care. “If you want to facilitate long-lasting, internalized change that allows a person to move on with her life, respect the fact that it’s not your job to create that - it’s hers.” The innovative VOAOR model facilitates the trust and skills that enable people to make the choice to change and to be successful in their recovery. MRC and WRC counselors use Motivational Interviewing, a non-judgmental approach which allows clients to set their own goals and examine their readiness for change.

However, women face issues that are substantially different from men, and the WRC reflects those differences. “We focus on trauma and mental health,”

Willett says, “because there is not one woman who walks in the door who hasn’t had some significant trauma in her life.”

As traumatic experiences can create feelings of shame or guilt, WRC services must be fully trauma-informed. “We focus on client choice and empowerment. These women are mandated to do everything by the Department of Human Services or parole officers; they’re trying to get the power back to make healthy choices in their lives. We adjusted treatment services to make them collaborative and participatory, rather than just us telling them what to do,” says Willett.

Clients can choose elective courses from a broad spectrum of classes like “Beyond Trauma” and “Mindfulness Meditation,” once they have completed a core curriculum of recovery classes. Roseann, a former WRC client, says that the parenting classes really helped her relationship with her daughter. “She is very strong-willed,” Roseann said, “and the classes gave me the tools to be a better parent. The staff was really good at giving me advice and not overstepping the boundaries. They were always there for me.”

When she moved into the WRC in 2012, Roseann had been through several other treatment programs that weren’t effective. “My biggest trigger was not having a stable place for me and my daughter,” she said. Roseann was able to bring her daughter with her to the WRC, which has four beds for clients’ children. They finally had their own space.

This stability gave Roseann an opportunity to change her life. She got her GED while living at the WRC. “I just live day-to-day with what I learn and what I know, and I’ve been successful in staying away from drugs.”

The WRC and MRC succeed in honoring the needs of each participant and providing them with the tools to live healthy, drug-free lives.



343
people served in 2013

70%
of MRC clients
successfully complete
treatment

69%
of WRC program
graduates do not
re-offend

Drop-In Child Care

at Volunteers of
America Oregon



Death; divorce; domestic violence: young children facing such issues experience a tremendous amount of pain and trauma. When a family is experiencing serious health issues, confronting legal challenges, in recovery, or escaping domestic violence, who is looking after the kids? Volunteers of America Oregon's drop-in child care centers are here to help.

With four programs across Portland, the key component of the drop-in care is that it is available for critical circumstances: emergencies and situations children should not have to witness. A young mother moved to Portland and was diagnosed with cancer—with no family or friends to watch her daughter, she must begin treatment. My Little Waiting Room,[®] drop-in child care at two Providence hospitals, cares for the child while mom gets healthy. A woman who fled an abusive partner is living in her car; she is grateful for the crawling and play space afforded her youngest child at the Gateway Center for Domestic Violence Child Care Center. A parent attending mandatory court hearings at the County Courthouse tell the CourtCare drop-in child care staff, "I wouldn't be sober without you."

Volunteers of America Oregon's four drop-in programs allow parents to shield their children from graphic court testimonies, contentious custody battles, or wrenching medical treatments, but also allow them to be fully engaged in these services without having to worry about their children. All four sites provide children with a safe, fun space and staff trained in trauma-informed therapeutic child care.

Volunteers of America Oregon's CourtCare staff know that children in the courthouse halls and court rooms see chained prisoners and hear disturbing testimony—they may have already encountered the violence or disruptions that brought their families to court and should be insulated from further exposure. CourtCare protects children from legal wrangles, so they are not in the halls or courtrooms, which helps facilitate the work of lawyers and judges.

For families with health concerns, there is a great need to protect a child from the harrowing experience of a parent's illness and to care for the child so the parent is able to attend treatment and medical appointments. Amy Paterson, founder of My

Little Waiting Room® (MLWR) struggled to find care for her son when she was being treated for breast cancer. Determined to help others in the same situation, she and partner Melissa Moore founded a drop-in child care program at Providence St. Vincent. Last April, they opened a second MLWR at Providence Portland. Both sites, funded solely by donations, are staffed by Volunteers of America Oregon child care staff, trained to care for children experiencing the fear and uncertainty of a parent's illness.

A child traumatized by both the experience of violence in the home and the escape from that violence finds a safe haven at the drop-in child care operated by Volunteers of America Oregon at the collaborative Gateway Center for Domestic Violence. While a parent seeks counseling; applies for a restraining order or stable housing; or consults with an advocate, children are safe and protected, cared for by staff who help them with the trauma they are experiencing and provide some respite from it. Michelle Reynolds, Director of Drop-in Child Care services for Volunteers of America Oregon, praises staff for making all the children feel safe and comforted, but one of their greatest victories is helping them just be children. When an older sister is helping a younger brother navigate the journey from domestic violence to safety and stability, she cannot long bear the burden. Gateway staff make sure brother is safe and sister can leave her caretaker responsibilities at the door to play and rest and be a little girl again.

Drop-in child care is about the continuum of care embedded in the Volunteers of America Oregon service model. As Michelle Reynolds explained, "I see families in CourtCare who were once participants in Volunteers of America Oregon's Family Relief Nursery. They may have needed Nursery services because they were struggling with domestic violence issues or substance abuse, and later are at court to resolve those issues. In both cases, we are there for families and children when they need us the most."



2233

people served in 2013

100%

satisfaction rate

Majority of MLWR parents are seeking medical care for themselves or another child.

Majority of CourtCare parents are addressing domestic violence, restraining orders, or eviction.

Treatment & Prevention Services

Youth Prevention Services

- 418 youth served
- 93% of youth served reported positive interactions with the community and/or their school
- 80% of core group youth reported a positive increase in their academic performance
- 84% of core group youth reported a decrease in behavioral issues
- 81% of core group families reported improvement in behavioral problems
- 76% of core group families completed one 6-week class session

InAct

- Re-Entry Enhancement Coordination served 109 people on parole
- 70% completion rate
- 100% of graduates were either employed or enrolled in school
- 100% of graduates obtained clean and sober housing
- 72% of STOP Court Drug Court participants were clean and did not re-offend
- 76% are living on income at or below the poverty line
- 88% are members of the working poor

Children, Family & Seniors

Home Free

- advocacy and support services were provided to 5,010 unduplicated adults, children, and youth affected by domestic violence
- 419 people in 213 households (227 adults and 192 children) were housed safely at local motels
- 77 households were provided with permanent housing assistance this fiscal year
- 735 adults, children, and youth were served by advocates stationed at collaborating agencies, as walk-ins to our outreach office, or at our other community-based service locations
- 75% left our services with safe living arrangements
- 85% of participants in financial education Dollars and Sense classes met a financial goal

Of those participating in Housing First Services:

- 100% of those contacted at 3 months remained safely housed
- 100% of those contacted at 6 months remained safely housed
- 100% of those contacted at one year remained safely housed

Family Relief Nursery

- 92% of children on track in gross motor skills after 6 months
- 74% of children on track in fine motor skills
- 80% of children on track in social/emotional skills
- 94% of children at or below the federal poverty level

Public Safety

Men's Residential Treatment Center

- 213 served
 - 149 participants grew up in homes in which parents had addictions
 - 46 participants were involved with child welfare as children
- Successful program completion: 70% (Client meets criteria from American Society of Addiction Medicine)
- MRC participants addressed 4,875 people in 59 speaking engagements
- Number of non-profit programs receiving community service: 56
- Number of community service hours provided: 1,213
- \$50,000 awarded in Al Forthan Memorial Scholarships

Women's Residential Treatment Center

- 130 served
 - 37% were homeless at intake
 - 27% had mental health diagnoses
- Successful program completion: 58%
- 87% of clients who successfully completed treatment were employed or enrolled in school at exit
- 69% of clients do not re-offend
- 12 regained custody of their children

Community Partners Reinvestment Program

- 75% of CPR's high-risk offenders were not reconvicted of a felony three years after release. This compares to a 50% recidivism rate for men in this age group in Multnomah County
- 62% of CPR participants were either employed or attending school at 6 months following program graduation

"This place saved my life and I thank all of you guys, staff and clients as a whole. I will continue to come back and hopefully in the future do what my supports did for me, and be a strong positive support and take guys out."

"The more I started doing the work and a program the more I felt comfortable. I knew how strongly I needed to be here so I could find myself and get back on the right road instead of the left."

"I'm so grateful for the VOA. I could have never adapted to life outside of prison without it."

"Thank you so much for your leadership and direction of such a wonderful center. This has to be "THE ONE" that many would want to model after."

Statement of Financial Position

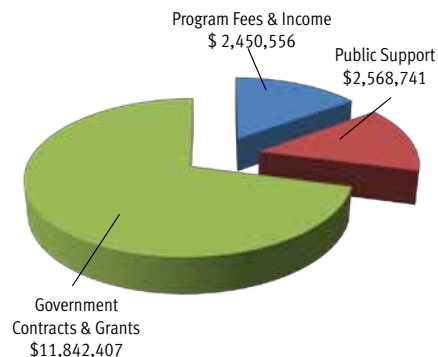
	2013	2012
Assets		
Current Assets	\$7,383,611	\$7,458,625
Long-term Investments & Pledges	1,339,634	1,322,881
Property & Equipment (net)	3,940,763	3,773,761
Total Assets	\$12,664,008	\$12,555,267
Liabilities and Net Assets		
Current Liabilities	\$1,268,289	\$1,311,549
Long-term Liabilities	118,057	72,353
Total Liabilities	1,386,346	1,383,902
Net Assets	11,277,662	11,171,365
Total Liabilities & Net Assets	\$12,664,008	\$12,555,267

Statement of Activities

Revenue from Operations	\$16,861,704	\$16,442,854
Operating Expenses	16,875,517	16,182,212
Operating Revenue in Excess of Expenses	(13,813)	260,642
Investment gains (losses)	120,110	13,328
Increase in Net Assets	106,297	273,970
Net Assets, Beginning of Year	11,171,365	10,897,395
Net Assets, End of Year	\$11,277,662	\$11,171,365

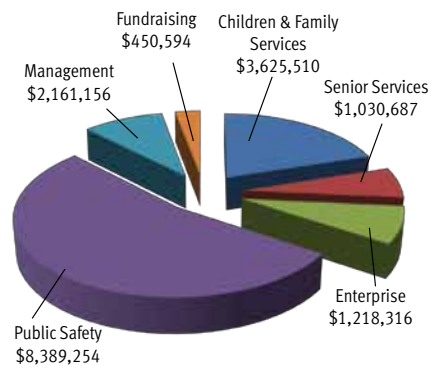
Revenue from Operations

\$16,861,704



Operating Expenses

\$16,875,517



2013 Board of Directors

Bruce Warner – Chair

President – Warner Group LLC

Carmen C. Gaston – Vice Chair

Asst. VP of Alumni Relations – University of Portland

Earl Hines – Secretary

President/CEO – Hines Warner Wealth Management

Al Zindel – Treasurer

Executive Vice President – DENNIS Uniform Manufacturing Company

Barbara Brainard

Attorney at Law

Andraé Brown, PhD

Assistant Professor – Lewis & Clark College

Representative Joe Gallegos, PhD

Owner/CEO – Western Research Associates

Jamieson Grabenhorst

Partner – CGC Financial

Adrienne Livingston

Executive Director – Black United Fund of Oregon

Sunny Radcliffe

Director of Government Affairs – Portland General Electric

Greg Rickman

Senior Vice President – US Bank

Rob Thompson

Vice President/CFO – Hallmark Inn & Resort

Kay Toran

President/CEO – Volunteers of America Oregon

David Underriner

Chief Executive Officer – Oregon Providence Health & Services

Stephen Wright

Community Volunteer

We thank those who partner with us to provide vital services. These include:

Clackamas County
Home Forward (formerly the Housing Authority of Portland)
Human Solutions
Kaiser Permanente
Multnomah Bar Foundation
Multnomah County Aging & Disability Services
Multnomah County Commission on Children, Families, and Community
Multnomah County Department of Community Justice
Multnomah County Department of County Human Services
Multnomah Education Service District
Myan Management
My Little Waiting Room® at Providence Portland and St. Vincent Medical Centers
Oregon Department of Corrections
Oregon Department of Education - USDA
Oregon Department of Human Services
Oregon Department of Justice Crime Victims' Assistance Section
Oregon State Police
Portland Children's Levy
Portland Police Bureau
Providence ElderPlace
SE Works, Inc
Substance Abuse & Mental Health Services Administration
United States District Court-District of Oregon Parole and Probation
United Way of the Columbia-Willamette
US Bureau of Justice Assistance/Second Chance Act
Veteran's Administration



**United Way of the
Columbia-Willamette**



Home Free Circle of Support, Senior Caring Connection Society, and Family Relief Nursery Bright Beginnings Society

These individuals have made a five-year, \$5,000 or greater pledge to support our domestic violence intervention, Adult Day Center, or child abuse prevention programs.

Deanna Bitar
Keren Brown Wilson and Michael Deshane
Molly Butler
David and Terry Cavano
Jamieson and Tiffany Grabenhorst
Alexa and Tom Heinicke
Jim and Linda Heisler
Tom Kelly and Barbara Woodford
Kay Sohl
John and Jamie Strohecker
John and Sandra Swinmurn
Carol and Rick Terrell
David and Barbara Underriner
Moggy Vanderkin
Chrissy and Don Washburn

This report acknowledges all donors who made a gift during our fiscal year July 1, 2012 through June 30, 2013. If any name has been omitted or listed incorrectly, please accept our apologies and contact us, so that we can correct our records. For a full listing of donors, please go to www.voaor.org/2013annualreport.

\$100,000 + Anonymous Foundation • Garthe Brown and Grace L. Brown Fund II of The Oregon Community Foundation • Grace E. Rollo Trust • The Providence Plan - Kaiser Permanente Behavioral Health Fund of The Oregon Community Foundation • **\$50,000-\$99,999** M.J. Murdock Charitable Trust • Meyer Memorial Trust • Multnomah Bar Foundation • Scholastic Books Inc. • Swinmurn Family Foundation • **\$25,000-\$49,999** The Collins Foundation • OCF Joseph E. Weston Public Foundation • PortlandDevelopment Commission • Portland Women's Foundation • Providence Health and Services - Oregon • **\$5,000-\$24,999** A-dec, Inc. • The Allstate Foundation • An Advised Fund of The Oregon Community Foundation • Anonymous Foundation • Attorney Admission Fund, US District Court • Children's Trust Fund of Oregon • Cornyn Foundation, Inc. • E. Henry Wemme Fund of The Oregon Community Foundation • Garthe and Grace L. Brown Fund of The Oregon Community Foundation • The Greenbrier Companies • Herbert A. Templeton Foundation • Hoffman Construction Company • The Holzman Foundation • Juan Young Fund I of The Oregon Community Foundation • Juan Young Trust • David L. Knierim • Nike Retail Services • Northwest Health Foundation • Northwest Natural • Oregon Ballet Theatre • The Oregon Community Foundation • Oregon State University Foundation • PGE Foundation • Portland Business Journal • Portland Rotary Charitable Trust • Robert D. and Marcia H. Randall Charitable Trust • Storms Family Foundation • John and Sandra Swinmurn • The Larson Legacy • U.S. Bancorp Foundation • U.S. Bank • University of Oregon • Verizon Wireless • Wheeler Foundation • Women's Care Foundation • Women's Independence Scholarship Program, Inc. • **\$2,500-\$4,999** Carilyn M. Alexander • Gardner Ashmanskas • Dwyer Charitable Trust • Elizabeth West • Harold and Arlene Schnitzer CARE Foundation • Harsch Investment Properties • Hines Warner Wealth Management • Earl Hines • Dordis Hurlburt • The Jackson Foundation • Kaiser Permanente • Lane Powell PC • Nancy Loso • Magaurn Video Productions • Melvin Mark Companies • Neil Kelly Company • Partners for a Hunger-Free Oregon • Portland General Electric • Kent and Randi Pottebaum • Robert McMahon Fund of The Oregon Community Foundation • Schwabe Williamson and Wyatt, PC • Stoel Rives LLP • William and Kim Swindells • Kenneth and Marta Thrasher • United Way of the Columbia-Willamette • University of Portland • Bruce and Pamela Warner • Wells Fargo • Tammy Wittren • **\$1,000-\$2,499** Sophie Alweiss • Anonymous Foundation • Thomas Bader • Kris Billhardt and Carol Cheney • Craig Boretz • Keren Brown Wilson and Michael Deshane • Bruggere Family Foundation • Molly Butler • Patricia Byrd • Capital Pacific Bank • David and Theresa Cavano • CGC Financial Services • Bertram and Milenka Coltman • Comcast • Frank and Ellen Connell • Christopher Crosslin • Deacon Charitable Foundation • Steve and Donna Deacon • Hillary A. Dixon and Josh Aller • Donald N. McGregor Foundation • Paul Dougherty • Randall and Linda Dunn • Edwards Lienhart Family Foundation • Fred Felizarta • Frank and Margaret Bitar Foundation • Glenn W. Fung and Phan Dang • Jatrice Martel Gaiter • Carmen and Patrick Gaston • GBD Architects • Tanith and Brynn Graham • Wayne and Rebecca Graham • Shannon Greene • Gresham Walmart Store #5627 • Mikeal Harvego • James and Linda Heisler • Jacquelyn A. Hildebrant • Patricia Hogan and Bud Donald • The Holland-Inc. • Laurie Huffman • Ryan Hughes • Jeff Chaidez • Gayle Jensen • Marion T. Jones • Cathi Juliano • Mary Kawulok • Kind, LLC • Konica Minolta • Lake Oswego Neighborhood Walmart Market Store #5995 • Jason Lampley • John E. Lee • Leotta Gordon Foundation • Jim Mackey • Karen McCarty • Michael and Pamela Morgan • Michael Morris • OCF Founder's Fund of The Oregon Community Foundation • Art and Anita Pascuzzi • Phillip Murthe Fund of The Oregon Community Foundation • David J. Pollock • Portland State University • Portland State University Foundation • Portland Walmart Store #2552 • Jim and Renate Powell • Lowell Rasmussen • Robert Brady Charitable Trust • Kerri Robinson and Karen Weisz • Jason and Kari Roraback • Ronald Ross • Mary C. Ruhl • Deborah Sands • Scappoose School District • Patti Shmilenko • Greg Stone • Carol Suzuki • Lee Taylor • Tecumseh Foundation • Philiias and Mary Kay Tetreault • Gary Thielen • Kay D. Toran • David and Barbara Underriner • Robert and Betsy Unger • Moggy Vanderkin • Kathleen Vickery • Joseph R. Walsh • Donald and Chrissy Washburn • George and Sally Wells • Marilyn J. Weston • The Wilson Family Fund of The Minneapolis Foundation • Stephen Wright and Kathleen M. McNalty • Xerox Corporation • Sharon Zeltzer • **\$500-\$999** Robert Acker • Dana Alexander • Kyle Andersen • Anthony R. Abraham Foundation Inc. • Aurora Chorus • Jimi Barry • Shane Bethune • Phil Beyl • Barbara Blackstone • Joan Bobbett • Mary Boley • Victor S. Bollman • Chrystal Booker • Alan B. Bookman • Laszlo Bozsanyi • Brasher's Cascade Auto Auction • Jean Paul Bretz • Michael Burr • Canas Feast • Gregory A. Chaillé • Jason Coate • Arlene Coleman and Henry Cannon • Barbara Colvill • Virginia R. Cornyn • John and Cynthia Cosgrave • Rick and Sandy Cronn • Scott F. Davis • Kevin Dean • Dennis Uniforms Manufacturing • Marilyn Deutsch • Matt Donohue • Norwood Eggeling • Dheri Emery • Robert Ensign • Expert Auto Repair • Fidelity Charitable • Jon Field • Kelley Forseth • Bernie and Bobbie Foster • Bruce and Paige Frederick • Judah Garfinkle • Robert Garrison • Ghost Hill Cellars • Jamie-son and Tiffany Grabenhorst • Katherine Gray • Kari Gregerson • Gresser Vineyard • Sean Grogan • John Gross • Heather L.

Guthrie • Jeannette M. Hardesty • William and Barbara Harris • Thomas and Alexa Heinicke • Jeff Holland • Raymond and Mary Hull Caballero • I Have a Dream Foundation • Erica Igl • Inside Track • Sydney Joyner • Janis Kinnear • Kivel and Howard LLP • Klear Marketing and Distribution • Gordon Klobas • Kimberly L. Koehler • Lane Brown Architects • Leland Larson • Karen Law • Tony and Heidi Leineweber • Hans Lindauer • Mike McIntyre • Steven McLean • Gregory and Diane Morgan • Multnomah County Sheriff's Office • Kenneth Myers • Tammy Neitzke • Darlene Neubauer • Joe and Jan Nunn • Elizabeth O'Brien • Miriam Patterson • Katherine Pheister • James Piro • Benjamin T. Puggarana • Sania R. Radcliffe • Christopher Rauschenberg and Janet Stein • Audrey and Stuart Rehbein • Mr. and Mrs. Frank D. Riebe • Dave and Lori Robertson • Evan Saulino and Brenda Brischetto • Matthew Scott and Jenna McElfresh • Ernest Seymour • Birl Simington • Angie Smith • Julia B. Spence • Richard and Katherine Stanley • Laura Stepp • John and Jamie Strohecker • Robert Strong • Andrew Summers • Allan and Janice Thede • Charles and Beverly Trover • John Vanderkin • Ronald Vanhorn • Marvin Wakefield and Janice Jessen • Mark T. Waller and Gail Hart • Kim and Kristy Wayson • Karen Weisz • Mr. and Mrs. Benjamin R. Whiteley • Denice and David Williams • Deborah J. Wilson • Grant and Colleen Yoshihara • Elliot J. Zais • Alfred and Dorothy Zindel • **\$100-\$499** James and Barbara Adkisson • Michael Alexander • Charlie Allcock • John and Kathleen Allen • Richard P. Allen • Allstate Insurance • Anam Cara Cellars • Jeff Anderson and Joan Vallejo • Lester Anderson • Sally E. Anderson • Mr. and Mrs. William Andresevic • Andrews Architects • Kathleen M. Arentz • Artisan Landscaping LLC • Artisanal Wine Cellars • Ash Hollow Winery • Ate Oh Ate • Gov. Victor and Mrs. Dolores Atiyeh • George K. Austin • Mary Lee Baker • Terry W. Baker • Bank of America • Gretchen E. Barber • Tom Barber • Barking Frog Winery • Bonnie Barnes • Linda Barnhart • Franklin Barrero • Richard and Dagmar Barsch • Ron Basile • Donald Bass • John and Joanne Bastian • Mr. and Mrs. Larry W. Bath • Wayne A. Bauer • Christina Beckstrom • George and Val Bell • Jorge Benavides • Vera Bennett • Lillian Benton • Mr. and Mrs. Philip Benz • Marion Berg • George Berry • William G. Berry • Justin Beswick • Adrian and M. Beyerle • Richard Bickford • Arlene Bidgood • Mr. and Mrs. Bishop • Black United Fund of Oregon • Natalie Blackledge and Kent Zook • Patrick Block • Bluestone Hockley Real Estate Services • Laverne Bobrosky • Mr. and Mrs. Charles D. Bolton • Brian D. Bontempo • Leslie G. Bottomly • Walter E. Bowman • Yasmine Branden • Creed Brattain • Bill Britton • André and Rhea Brown • Julia S. Brown • Shirley R. Brown • Richard F. Bruns • Bruce Burnmeister • Jerry A. Burns • Phyllis G. Burns • Scott and Glenda Burns • Virginia A. Burns • Cyril Butterfield • Mr. and Mrs. Byrne • Edward and Paula Calhoun • Cameron Winery • Katherine E. Carney and Cynthia Kimball • Sarah M. Carolus • Shirley M. Carpenter • Cathy Cartwright • Tracy and Bob Carver • Casa Bruno, LLC • Cash and Go • Norman Castillo • Duncan and Janice Castle • Scott Charlston • Dennis and Katherine Clark • Maxine D. Clark • Shirley Clover • Arnold Cogan • Mellanie Collins • Jeffrey Condon • Kimberly A. Conrow • Doug and Kathy Cooke • Patricia Cook • Scott Cook • Scott Cooley • Zachary A. Cooper • Richard A. Copeland • Charles E. Corrigan • Rick and Sandy Cronn • Serena Cruz-Walsh and Tom D. Walsh • Daedalus Cellars Company • Paul and Andrea Daniel • David Daniels • David Hill Vineyards Winery • Steven Davis • Ruthann de la Vega • Dean Innovations, Inc • Andy DeHaan • Carl Deiz • William and Brenda Derville • A. D. Dillerud and Maryann Shavink-Dillerud • Sho and Loen Dozono • Douglas and Deanna Draper • Bill and Kathy Drinkward • Carol Eckart • Jane Edwards • Stephen W. Edwards • Diane Elizondo • Steve Eltinge and Anita Brown • Elana S. Emlen • John and Jane Emrick • Neil Eskra • Brian Federico • Margaret Feller • Michael and Chris Feves • First Unitarian Church of Portland • David M. Flynn • Orcilia Z. Forbes • James R. Forgy • Charles and Zoe Foster • Yvonne M. Fraunfelder • Fred Meyer • Free Geek • The Honorable Amanda Fritz and Steven Fritz • Diana J. Frost • George and Sallie Frye • Brenda Fullerton • The Honorable Joseph Gallegos and Sheila Gallegos • Jaqueline M. Gallo • Susan Garber • Joe Garside • Carolyn Gazeley • The Honorable Sara Gelsler • Albert W. Gentner Jr. • Leo and Patricia Gentry • Marian George • Michelle Germer • Martin and Patricia Gerrard • Pamela Gesme Miller • Tony and Karen Giardina • Henry Gibbs • Constance L. Gohlman • Lisa Goldberg • Mr. and Mrs. Thomas A. Goldsmith • Manuel Gonzalez • Cheryl Good • James W. Goodwin • Norman Gould • Miss Claire Graham • Paul and Jean Graham • Michael and Rosemarie Graham • Ted Graham • Robert and Julie Granger • Suzanne Greblo • Kelly Green • Terrence Green • Gresham Ford • Group Mackenzie • Ruth Grudle • Mr. and Mrs. Michael Gudman • Raymond and Betty Guenther • Ashley Gutchess • W. D. Hagenstein • Diana Hall • Robert M. Hall • Ronald and Katherine Hall • Donald and Lila Ham • Patricia M. Hamilton • Charles Hanington • Carly Hansen • Jennifer Hansen • Kyle and Katie Harris • Lisa Harrop • Richard L. Hart • Suzette Harvey • Eva L. Haynes • Mary Hazlett • Mr. and Mrs. Gary T. Heitz • Dale and Diane Henderson • Patricia B. Heneghan • Janice Hesliss • Richard C. Hess • Lloyd and Leah Higgins • Scott Higgins • George and Norma Hobbs • Lacey Holbert • Kathryn J. Holt • Dorothy B. Hoogstraat • Craig Hopkins • Bonnie K. House • Charles Howe • Jon and Jodene Huddleston • Charles F. Hudson • Kathryn S. Hunter • Mary and Jim Hurley • N. Micheal Hurley • Stephanie Hutchison • Eileen Hylton • IBM Employee Services Center • Yassi Irajpanah and Ali Sima • Grace M. Ishida • Rachelle Jacover • Greg

Jakovina • Williams Jenkins • Mike Jensen • Charles and Linda Jessell • Saj and Pauline Jivanjee • Janene K. Johnson • Julianne Johnson • Laura Johnson • Brian Jones • Mildred Joss • Pamela S. Joyner • Raymond and Nansie Jubitz • Arlene R. Judah • Edward D. Kane • Kazuko Kay • Leslie N. Kay • Tom Kearney • Wilma Kempton • Stanley Kennedy • The Honorable Alissa Keny-Guyer and Neal Keny-Guyer • Mike and Natalie Kerrigan • Christine Kirk • Walden Kirsch • Gertrude Kirstine • Joseph and Meredith Kleinhenz • Rudy Klobas • Kristin Klotter • Erica Knepper • Pam Knowles • Donovan Koch • David and Jane Kolb • Balaji and Patricia Krishnamurthy • Herbert Kruger • Kristen Kulongoski • Margaret Kummerow • Joanne Lacey • Marilyn Larson • Mr. and Mrs. Robert Larson • Eldon A. Latham • Laura Volkman Vineyard • Mitch and Betty Lea • Leather's Enterprises Inc • Paul W. Leavens • Susan D. Lenski • Harriet H. Leshner • Tony Hoa Le • Scott C. Likely • Cris Lira and Terrie Quinteros • Gwen Litty • Dale Long • Richard Lucas • Kenneth Lundeberg • Darin and Cindy MacKenzie • Christine L. Mackert • John Maddocks • Deirdre Mahoney-Clark • Peter and Marianne Malen • Robert E. Maloney Jr. • Susan Mann • Carl Markgraf • Anna Marti • Lois G. Martin • Ronald Martin • Laura Maskell • Shirley Mason • Peggy McComb and Karen L. Cameron • Marie McDonough • John McKillop • Meghan McNamara • Michael and Lila Mechling • Greg and Suzanne Meenahan • Debra Meisinger and Barry Buchanan • Wallace Mello • Marguerite G. Metcalf • Metropolitan Senior Network • Noel I. Mickelberry • Edinger and Lois Miles • Louis R. Miles • Mr. and Ms. Bradley S. Miller • Doris A. Miller • David and Sonja Miller • Frankie Milligan • Gordon D. Milligan • Mimosa Studios • Lois Mitchell • Peter J. Mitchel and Heather Houston • Mr. and Mrs. Donald Moar • Kerry Montgomery • Marguerite Moore • Clarence and Dorothy Morgan • Andrew Morrow • Richard L. Mullin • Edwin R. Myers • Susan D. Myers • Millicent Naito • Annie M. Neal • Ken Neibur • Donald J. Nelson Jr. • Melanie A. Nelson • Suzanne Nelson • New Seasons Markets • Kyle Newell • Fred and Jill Newton • Son Nguyen • Thomas and Carolyn Nichols • Kenneth P. Nicholson • Gail B. Nickerson • Courtney Nigh • Phil Niles • Kathleen Noll • Sandy Norcross • Umit Ogras • Julia Olsen and Tori Fornaciari • Walter and Emma Olson • Oregon Women Lawyer's Foundation • Betty L. Osburn • Paul M. Ostroff • Richard Palmiter • Kristin Pandit • David and Michelle Park • Kathleen G. Parker • Pamela L. Payne • Ayric and Rachel Payton • Sir Edgar and Phyllis Pears • James Peck • Peninsula Optimist Club Tree Lot • Joseph and Carol Pesek • Mitch Peterson • Cornel and Nocona Pewewardy • Janice Phillips • Mark and Karen Pinder • Holly Pinheiro • Dana Plautz-Sprietsma • Peter and Josephine Pope • Portland Business Alliance • Portland Patrol Inc. • Portland Unitarian Church • Portland Zenith Club • A. F. Powelson • David and Sharon Poynter • Dorothy M. Praegner • Demaris Prue • Deboreh Purcell • David Radcliffe • Nasrin F. Rahatzad • Fahim Shah Rahman • Earl Redding • Eric Redman • Richard and Elizabeth Reese • Marie A. Reitz • Brent Renison • Steve Richardson • William F. Richardson • Gregory and Suzanne Rickman • Robert and Marilyn Ridgley • Reed G. Ritchey • Dominique S. Roberts • William Roberts • Lee and Evelyn Robinson • John and Charlene Rogers • Sharon S. Roholt • Chiquita Rollins • Judy L. Rooks and William R. Deiz • The Honorable Ellen F. Rosenblum • Norman C. Rose • Mary Beth Rosenstiel • Michael and Traci Rossi • Mr. and Mrs. Philip Rothrock • Jerry Royce • Daniel Saltz • Duane Schaad • Anne J. Schagen • Jay B. Scharf • Sam and Beulah Schaffer • Joe Schiller • David Schilperoot • Patrick Schmidlkofer • Rob and Allison Schultz • Josh Schweitz • Russell N. Seebeck • Cord B. Sengstake • Tim Shimmel • The Honorable Judy Shiprack • Helene Silberstein • The Honorable Gregory F. Silver • Yvonne Simmons • Richard and Amy Slavin • Ian Slingerland • Charles H. Smith • Herbert Smith • Carol C. Smith-Larson • Kathleen L. Sohl • Sally Sparks • Sparky's Pizza, LLC • Sparky's Portland LLC • Madeleine Spencer-Crosswhite • Marlene and Sidney Spencer • Robert H. Spielman • Jennifer Spinrad • Anthony Stark • Michaelene Starr • Mark and Candice Stayer • Robyn Steely and Varner Seaman • James and Michele Stemler • Step Study • Sard and Gelene Steudler • Frances W. Stevenson • James Steward • Suzanne Steward • Greg and Karen Stewart • Megan Stewart • Laura F. Stockwell • Carol N. Stone • Debra Stone • Frances Storrs • James Strassmaier • Mr. and Mrs. Robert J. Streicher • Sharon Stutzman • Richard L. Sullivan • John and Shirley Sutton • John M. Svicarovich • David Swank • Virginia Taylor • Wayne and Margaret Taylor • Martha Tebbenkamp • Miguel Tellez • Terra Blanca • Mr. and Mrs. Albert R. Tervo • Gloria N. Thomas • John and Mary Thompson • Fred Thomsen • Kathryn Thomsen • W. Tickner • Ila Tietje • Jean Timm • Mary A. Tooze • Anna M. Tossey • Kalman C. Toth and Constance Kirk • Thomas D. Turnbull • Larry Turner • The Honorable Rod Underhill • Christina Unga • Carol Van Natta • Jeremy and Kristin Vermilyea • Frank Vectorino • Bradley and Susan Vrilakas • Debi and Steve Walery • James and Patricia Walker • May O. Wallace • Richard J. Wallace • Helen L. Warbington • Elouis Warren • Wendy W. Warren • Eric and Sherilyn Waxler • Amy M. Wayson • Helen F. Weber • William L. Weible • William Wells • Wel-Tec West Trust • Western Research Associates • Mr. and Mrs. Frank Whiting • David and Margaret Wiederrich • Donna M. Wiench • Jeffrey Wihitol • Charles G. Williams • Crystal A. Williams • Forbes W. Williams • Alan R. Willis • Anne T. Wilson • Margaret Wilson • Windermere Realty Lake Oswego • David Windstrom • Gary and Katie Withers • Lawrence and Diana Wolff • Marilyn Wright • Samantha Yard • Milton Yatvin • Maryann Yelnosky • Young Yim • Jordan Yost • Elmer Zerr •

Make a donation online

www.voaor.org



Volunteers
of America®

OREGON

3910 SE Stark Street
Portland, OR 97214

(503) 235-8655

NONPROFIT ORG
US POSTAGE
PAID
PERMIT NO 1256
PORTLAND, OR

*We nurture, uplift and empower
the most vulnerable members of
our community.*

Volunteers of America Oregon changes lives by promoting self-determination, building strong communities and standing for social justice.