



Volunteers
of America®

OREGON



Building a Safer Community

2010 Annual Report



From the
desk of the
President

Dear Friends,

The word *safety* summons many meanings, both personal and universal.

A child's feeling of security in a place where they are cared for and nurtured.

The healing and empowerment that comes from rebuilding a life free from domestic violence or addiction.

The pride and well-being a community feels when its streets are safe.

But for many in our community, safety is not a certainty. We continue to see troubling statistics about how common domestic violence is in our community. With the unemployment rate in Oregon still hovering at around 10 percent, the times remain challenging to the families we serve. We are faced with greater need for our services at a time when our resources are severely stretched.

Still, in the face of this limited funding, our programs are still achieving high-quality outcomes. Last year, we served nearly 16,000 individuals throughout the Portland metro area. We are fortunate to be able to meet these needs by maintaining strong partnerships and collaborative relationships with other service providers in our community.

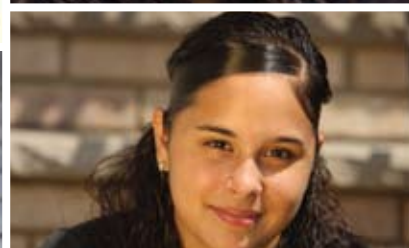
Each individual we help has a story. You'll get a glimpse of some of these stories in the following pages, and we invite you to read on at our web site: www.voao.org/annualreport2010.

Thank you for your ongoing support through these difficult times. Without your ongoing support of our work and our organization, we would be unable to successfully serve those most in need.

Sincerely,

Kay D. Toran, President/CEO

Volunteers of America Oregon's mission is to change lives by promoting self-determination, building strong communities and standing for social justice.



Medical Crisis + My Little Waiting Room® = Safe Haven

A young family in crisis gains peace of mind.

With their older children safely cared for, two parents help their preemie baby fight for life.

Read the full story and see more pictures at www.voar.org/annualreport2010

My Little Waiting Room® helps Sara Edmonds spend quality time her with preemie daughter Nora.

Addiction + Treatment = Public Safety

Brooke's first arrest became his second chance.

“In the STOP program, relapse prevention means crime prevention,” says Rick Berman, program director.

Read the full story and see more pictures at www.voar.org/annualreport2010



*With the support of
InAct, Brooke Howes put
his life back on track.*

A Violent Relationship + Room 211 = The Journey to Safety Begins

She went to the Multnomah County Courthouse to seek safety from her abuser, but he followed her there.

In Room 211 of the courthouse, Home Free's advocates help domestic violence survivors take the first steps toward leaving the violence behind.

Read the full story and see more pictures at www.voar.org/annualreport2010

*Katie Boyts, Home Free's
Legal Advocacy Coordinator,
assists domestic violence
survivors in completing
restraining order paperwork.*

Family Caregivers + Adult Day Centers = Keeping Elderly Loved Ones Safe

Sydney and Leroy's retirement plans changed drastically when Leroy was diagnosed with Parkinson's disease.

But VOA Oregon's Adult Day Centers give Sydney the respite she needs to keep him at home.

Read the full story and see more pictures at www.voar.org/annualreport2010



Photo by Robert Delahanty

The Marie Smith Center helps provide the balance Sydney Bush needs to continue caring for her husband Leroy in their home.

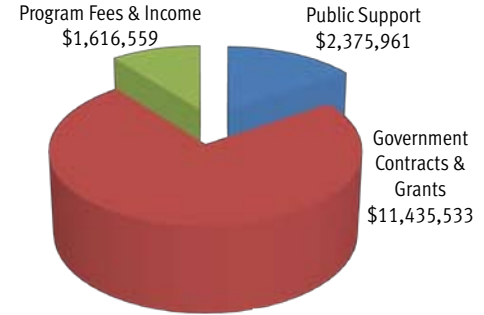
Statement of Financial Position

	2010	2009
Assets		
Current Assets	\$6,342,396	\$6,238,742
Long-term Investments & Pledges	1,317,986	1,262,303
Property & Equipment (net)	3,685,288	3,831,551
Total Assets	\$11,345,670	\$11,332,596
Liabilities and Net Assets		
Current Liabilities	\$865,987	\$848,824
Long-term Liabilities	44,621	68,321
Total Liabilities	910,608	917,145
Net Assets	10,435,062	10,415,451
Total Liabilities & Net Assets	\$11,345,670	\$11,332,596

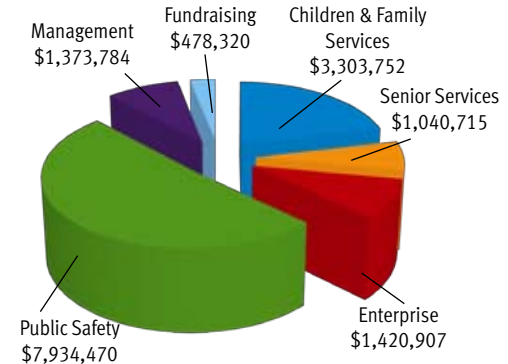
Statement of Activities

Revenue from Operations	\$15,428,073	\$16,031,957
Operating Expenses	15,551,948	15,744,194
Operating Revenue in Excess of Expenses	(123,875)	287,763
Investment gains (losses)	143,486	(74,666)
Increase in Net Assets	19,611	213,097
Net Assets, Beginning of Year	10,415,451	10,202,354
Net Assets, End of Year	\$10,435,062	\$10,415,451

Revenue from Operations



Operating Expenses



2010 Board of Directors

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Please remember VOA Oregon in your will.

We wish to thank those who support our programs. These include:

Housing Authority of Portland

Human Solutions

Kaiser Permanente

Multnomah Bar Foundation

Multnomah County Aging & Disability Services

Multnomah County Commission on Children & Families

Multnomah County Department of Community Justice

Multnomah County Department of County Human Services

Myan Management

My Little Waiting Room® at Providence St. Vincent Medical Center

Oregon Department of Corrections

Oregon Department of Human Services

Oregon Department of Justice Crime Victims' Assistance Section

Oregon State Police

Portland Children's Levy

Portland Police Bureau

Providence ElderPlace

SE Works, Inc

Substance Abuse & Mental Health Services Administration

United States District Court-District of Oregon Parole and Probation

United Way of the Columbia-Willamette



**United Way of the
Columbia-Willamette**



Home Free Circle of Support, Senior Caring Connection Society, Family Relief Nursery Bright Beginnings Society, and Al Forthan Circle of Recovery

These individuals have made a minimum pledge or donation of \$5,000 to support our domestic violence intervention, Adult Day Center programs, child abuse prevention, and recovery programs.

Keren Brown Wilson and Michael Deshane

Molly Butler

Loen and Sho Dozono

Alexa and Tom Heinicke

Jim and Linda Heisler

Greg and Suzanne Meenahan

Carol and Rick Terrell

Dave and Barbara Underriner

Moggy Vanderkin

Chrissy and Don Washburn

Tom and Carolyn Wenrich

This report acknowledges all donors who made a gift during our fiscal year July 1, 2009 through June 30, 2010. If any name has been omitted or listed incorrectly, please accept our apologies and contact us, so that we can correct our records.